

## My Account

### Frequently Asked Questions

#### **Why do I need an account?**

Having a personal account on our Web site is helpful for us and you. It helps us to know who you are. It saves you time by remembering your records for online giving, class and event registration.

#### **How do I create an account?**

At any time, click the “Create an Account” button at the top right corner of the page. You’ll fill out a simple form, asking for your basic information (like address, phone, etc.), you’ll use your e-mail address as your User ID and you’ll also be asked to provide your birth date.

#### **Why do you need my birth date?**

This information is a security measure, mostly. Since you are able to make financial transactions online, it keeps your information safe from potential hackers. Also, certain events are age restricted and your birth date prevents children from registering for adult events (and vice versa).

#### **What can I do once I create my [www.northviewchurch.us](http://www.northviewchurch.us) account?**

There are some really great features on the site that you can tap into once you’ve logged in with your username and password:

- Online registration for events and classes – round the clock, 24/7!
- Online sign-up for volunteer opportunities – like SOWO (Serve One, Worship One) for Children’s Ministry, Hill Fest and community opportunities.
- Online giving and the ability to track and review your giving history, change your gifts and gift frequency and update account information.

#### **Will I be “spammed” with church e-mail if I give you my information?**

No! We want to respect your e-mail “space.” The purpose of your [www.northviewchurch.us](http://www.northviewchurch.us) account is to make it easier for you to stay connected with Northview. Not for us to bombard you with information.

#### **Isn’t it dangerous to register with my personal information online?**

Not here. Our site is completely secure. You can be rest assured that once we have your information, it will never be abused or sold to external marketers.

#### **What else should I know?**

Once you set up your account, you’re good to go. You should never have to enter your information again. For security reasons, you could be asked to verify some of your information from time to time.

#### **What if I still have questions?**

Contact our Webmaster, Megan Murphy, at [megan.murphy@northviewchurch.us](mailto:megan.murphy@northviewchurch.us).